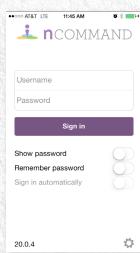
FUTIVA QUICK START GUIDE

nCommand for iPhone (Version 20.0.4)

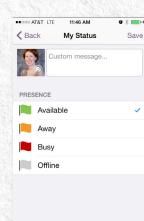


Download the App

In the App Store, search for nCommand.
Tap Install (it's free).

Sign In

- Launch the **n**Command app.
- Type in your username and password. Note: If you do not have your username and password,
- contact your administrator.Set up login settings:
 - Show Password
 - Remember Password
 - Sign in Automatically
 Tap Sign In
- Tap Sign In.



Presence

Presence allows your contacts to see whether you are available and willing to communicate.

- The green presence icon indicates the user is online and ready for communication.
- The yellow presence icon indicates the user is online, but has been idle or away
- from the computer for over 10 minutes.The red presence icon indicates the user is busy and does not want to be disturbed.
- The grey presence icon indicates the user is offline and the only available contact method is to call.
- The question mark indicates a subscription is pending and the contact has not yet approved sharing their presence.

Tabs

The tabs give you quick access to make calls, view your directories and adjust your settings.

0	
(=)	
\sim	
Chat	

••••

The Chat tab displays all your active and past chat conversations.

The Call tab displays the dial pad. From the dial pad, you are able to call any number. A long press on "1" on the numeric pad calls out to your voicemail.



The History tab shows all your call history. You can filter between all calls and missed calls.



The Contacts tab displays your buddies. You can add, edit and delete buddies in the Contact view, as well as access your company directory.



In the Settings tab, the user can adjust and set different options to control the client.

K Back Call Se	ettings
CALL OPTIONS	
Dialing Service	Always Ask
Caller ID Blocking	Disabled
MY TELEPHONE NUM	BER
Phone	
CALL FORWARDING	
CALL FORWARDING	Loading
No Answer	Loading > Unknown > Unknown >
No Answer Always	Unknown >

12:10 PM

Q. Search buddies

Ð

••••• AT&T LTE 🔅 11:46 AM

••••• AT&T LTE

Favorites

....

Brian Gross

💂 🚞 David Byrd

Christine Nelson

Joseph Denton

Patrick Herron

David Trammell

....

Ð

Shannon Oldani

anpi01@a.

Meredith McAuliff

Call Settings

Ø∦ **■**}+

- Tap the Settings tab.
- Tap Call settings.
 - Manage the following services:
 - Dialing Service: iPhone, VoIP or Call Through
 - Caller ID Blocking
 - Telephone number
 - Call Forwarding
 - Do Not Disturb
 - Simultaneous Ring
 - nCommand Anywhere
- Add Contact
- Tap Contacts Tab.
- Tap the + in upper right-hand corner.
- Tap Add Contact.
- Type in the contact's information and tap Done.
- An invitation to accept your request will be sent to the contact.
- When contact accepts, you'll get a notice – tap Allow.

(i) > Or

m v 💼 .

 \equiv

(i) >

(i) >

(i) >

(i) >

(i) >

(j) :

(i) :

(i) >

Ö

- Tap Contacts Tab.
- Tap Directory at the top of the screen.
- Type in name of contact in the Search
- window.Tap the information icon next to the
- Iap the information icon next to the contact's name.
- Tap Add to IM Buddies.
- Tap Yes to add contact.

email: support@futiva.biz phone: 1-844-2Futiva website: futiva.biz

FUTIVA QUICK START GUIDE

nCommand for iPhone (Version 20.0.4)

8778	11:47 AM	• * •••+	 Make a Call Tap Call Tab Dial number
1	2 ABC	3 Def	 Tap the han Choose how iPhone:
4 _{GHI}	5 JKL	6 ^{MNO}	 VoIP Ca You can also within Conta
7 PORS	8 TUV	9 _{wxyz}	
*	0	#	
¢٩		<₽	
Chat Call	History	Contacts Settings	

•	Dial number.
•	Tap the handset icon on the bottom left.
•	Choose how to make the call:
	iPhone: From your iPhone number
	VolP Call: From your business line.
•	You can also tap the contact to call
	within Contacts.
	and the second
	Contraction of the second second second

a la	●●○○○ AT&T LTE ↔	5:13 PM	& ≉ ∎	D
	+			
114 0	Calling			
	<u>لاً</u> mute	keypad	■)) speaker	
		II	•••	
			more	
		End call		
26.0	Second and and	1.2.3.10.11.2.3.3	「「「「「「「「」」」	100

Conference or Transfer Call

- After the first call is connected:
- Tap More.
- Tap Add Call.
- Tap the contact you wish to add to the call or transfer the call to.
- Tap Conference to add the contact to your call.
- Tap Talk+Transfer to transfer the call announced or Transfer to transfer automatically.

••••• AT&T LTE	11:48 AM	o * 🗪 +	Pull a
*11		×	 If you need
1	2 _{ABC}	3 DEF	can the • Tap
4 _{GHI}	5 JKL	6 ^{MNO}	 Tap of the tap Tap
7 PORS	8 TUV	9 wxyz	 Cho Cor mol
*	0	#	 To p dial will
	Pull Call		vviii
	Cancel		

Pull a Call If you are on a call on your desktop and

need to leave but stay on the call, you can keep the call in progress and pull the call to your mobile device. Tap the Call Tab.

- Tap the handset icon on the bottom right of the screen.
- Tap Pull call.
- Choose VoIP Call.
- Continue conversation on your mobile device
- To pull call back to your desktop phone, dial *11 on your desktop phone and call will be pulled back.

0000	AT&T LT	E 11:52	2 AM	ð 🖇 🗖	• 1
Ba	ack	5	+	Ξ	=
S	hannoi	n Oldani			
	You			11:51	AM
	You Hi			11:51	AM
	Hi	n Oldani		11:51	

hat

- o start a new chat:
- Tap Contacts Tab.
- Tap the Contact icon at the top of the screen to list all contacts available for chat.
- Tap the contact that with which you wish to chat.
- Type you message at the bottom of the screen.

To view or continue an existing chat:

- Tap Chat Tab.
- Tap the chat icon at the top of the screen to view existing conversations.
- Tap the conversation you wish to continue.
- Type your message at the bottom of the screen.



email: support@futiva.biz phone: 1-844-2Futiva website: futiva.biz